

## Dear Students!!

In this e-book of [9th class](#), study material of computer science is being sent to you as per new syllabus (2023-24). You can easily prepare your test / papers by reading these notes and watching the video lectures given below. Following are the links of the video lectures in blue colour. Watch these video lectures by clicking on the relevant link of chapter to have better understanding of various concepts.



### 9<sup>th</sup> Class - Computer Science Syllabus & Video Lecture Links (Pbi)

#### Video Lecture's Playlist Link of Computer Science for 9<sup>th</sup> Class:

[https://youtube.com/playlist?list=PLja3EaJFAjmYwpD9b\\_D9520GLE9BwEHsZ](https://youtube.com/playlist?list=PLja3EaJFAjmYwpD9b_D9520GLE9BwEHsZ)

#### Chapter-wise Links of Video Lectures:

Chapter -1 Networking <https://youtu.be/U1LCLGC0Kc8>

Chapter -2 Internet Applications <https://youtu.be/4zjjeo4HCRs>

Chapter -3,4,5,6 Video Lectures for MS Excel

Part-1 <https://youtu.be/AvSCtIOzSx0>

Part-2 [https://youtu.be/eaaz65WrF\\_U](https://youtu.be/eaaz65WrF_U)

#### Video Lectures for Excel Practical:

Part-1 <https://youtu.be/8ioY-a6i5MY>

Part-2 <https://youtu.be/7gAz1jELgmo>

Chapter -7 E-Governance <https://youtu.be/U4Zah7au2Es>

Chapter -8 Intro to Database <https://youtu.be/sWCvejbp0hl>

**PLEASE DO NOT FORGET TO LIKE, SHARE AND SUBSCRIBE OUR YOUTUBE CHANNEL**

 **<http://youtube.com/c/computersciencepunjab>**

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Please use the following link to download the study material/e-books/e-contents for 6<sup>th</sup> to 12<sup>th</sup> classes:

**<http://cspunjab.nirmancampus.co.in/study.php>**

Chapter 7<sup>th</sup>  
E Governance

Que:1 Multiple Choice Questions:

- Which is/are the levels of E-Governance?
  - National Level
  - State Level
  - Local Level
  - All of the above
- Which of the following is not a pillar of E-Governance
  - Capital
  - Knowledge
  - Delay in Work
  - Connectivity
- E-Governance Services can be shared between Government and \_\_\_\_\_
  - Citizens
  - Government
  - Businessman
  - All of these
- \_\_\_\_\_ model of e-governance refers to the government services which are shared by citizens.
  - G2B
  - G2E
  - G2G
  - G2C
- E-governance services at National level are provided by \_\_\_\_\_ Government of India.
  - Local
  - State
  - National
  - All of these

Que:2 Write the Full Forms of the Following:

- G2C Government to Citizen
- G2G Government to Government
- G2E Government to Employee
- G2B Government to Businessmen
- IRCTC Indian Railway Catering and Tourism Cooperation

Que:3 Short Answer Type Questions:

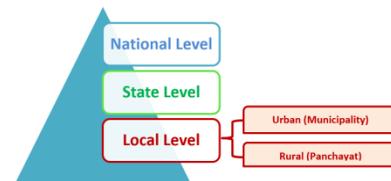
Q:1 Define Good Governance.

Ans: "Governance" means the process of decision-making and their implementation. Good Governance is the processes of making and implementing decisions in a preferred way. It's not about making 'correct' decisions, but about the best possible process for making and implementing those decisions.

Q:2 What are the different levels of E-Governance?

Ans: Following are the different levels of E-Governance:

- National Level
- State Level
- Local Level (Urban and Rural)



Q:3 Write the name of Four Pillars of E-Governance.

Ans: Following are the four pillars of E-Governance:

- Connectivity
- Knowledge
- Data Content
- Capital

Q:4 Differentiate Governance Vs. E-Governance.

Ans: We can differentiate governance and e-governance as given in following table.

GOVERNANCE	E-GOVERNANCE
<ul style="list-style-type: none"> <li>Governance refers to the process of decision-making and their implementation without the use of ICT.</li> <li>It uses one-way communication protocol.</li> </ul>	<ul style="list-style-type: none"> <li>E-Governance refers to the use of ICT to improve the range and quality of information and services delivered to the public.</li> <li>It uses two-way communication protocol.</li> </ul>

Q:5 Write about the G2C model of E-Governance.

Ans: G2C stands for Govt to Citizen. This model of E-Governance refers to those government services which are shared by the citizens. In this model, citizens visit the official web-portals of government to access the various types of services. This model strengthens the bond between government and its citizen. Payment of online bills, Online passport registration etc. are the examples of services included in this model.

**Que:4 Long Answer Type Questions:**

**Q:1 Write the main characteristics of Good Governance.**

Ans: Following are some of the important characteristics of a Good Governance:

1. Good governance is answerable to the community for its decisions.
2. Good governance is transparent.
3. Good governance follows the rule of law.
4. Good governance is responsive which means that government always tries to serve the needs of the entire community timely and appropriately.
5. Good governance is effective and efficient in implementing decisions that make the best use of the available resources.
6. Good governance is participatory. Anyone has the opportunity to participate in the process of decision making.

**Q:2 What is E-Governance? Explain the four models of E-Governance.**

Ans: E-Governance stands for Electronic Governance. It refers to the use of ICT to improve the range and quality of information and services delivered to the public. E-Governance has made the working of government more transparent.

**Models of E-Governance:**

1. **Government to Citizens (G2C):** This model refers to the government services which are shared by citizens. For Example: Payment of online bills, Online passport registration etc.
2. **Government to Business (G2B):** This model refers to the government services which are shared by businessmen. For Example: Collection of taxes, Payment of bills etc.
3. **Government to Employees (G2E):** This model refers to the government services which are shared by its employees. For Examples: Employees can access any kind of rule-regulation, Employees can check their payment and records etc.
4. **Government to Government (G2G):** This model refers to the government services which are shared between the governments. For Example: Sharing of information between police department of various state etc.

**Q:3 Make a list of various Services provided at National level of E-Governance.**

Ans: Some of the important E-governance services at national level are given below:

1. Banking Services
2. Aadhar services
3. Passport Services
4. Immigration & Visa Services
5. Filing of Income Tax Returns
6. Payment of various types of Taxes
7. Central Excise and Custom Services
8. Digital Land Management Systems
9. Voter card services
10. PAN Card services

IRCTC, UMANG, DigiLocker, e-Pramaan etc. are the examples of various projects that provides services at National level.

**Q:4 What are the E-Governance Services in the Urban Areas?**

Ans: Following are the E-Governance Services that are provided in Urban Areas:

1. House Tax Assessment
2. Billing and Collection
3. Maintaining records of Land & property
4. Issue of Passport Verification Certificate
5. Issue of Birth or Death Certificates
6. Registration of Properties
7. Provide services such as old age pension, widow pension, freedom fighter pension etc.